

Corporate Governance and Economic Performance							
ESG metrics	GRI STANDARD	Material Aspects	Unit	2020	2021	2022	2023
	SASB						
	GRI418-1  TC-TL-230a.1	Cybersecurity and Data Privacy					
		Cyber security					
ICT-G1.2		The percentage of the total number of technology infrastructure structures certified to the cybersecurity	%	N/A <sup>1</sup>	100%	100%	100%
ICT-G1.4		The number of employees trained in cybersecurity and personal data usage	person	188	42	36	64
		The percentage of employees trained in cybersecurity and personal data usage	%	53%	12%	11%	20%
ICT-G1.5		The number of cyberattack incidents	case	1	0	0	1 <sup>2</sup>
		<b>Remarks :</b> 1. Thaicom Public Company Limited have been certified the ISO 27001 standard: information security, cybersecurity, and privacy protection since 2021, covering all of the company's technology infrastructure. 2. In 2023, Thaicom Public Company Limited detected a Brute Force Login attack, which involves unauthorized attempts to guess usernames and passwords to access the system. After discovering this incident, the company responded by utilizing Cloudflare web application firewall (WAF), which is a Security Cloud Service tool designed to protect web applications from various forms of attacks.					
ICT-G1.6		Data Privacy					
		Number of data breaches (complaints)	case	0	0	0	0
		- Complaints from regulatory authorities	case	0	0	0	0
		- Complaints from customers	case	0	0	0	0
		Number of customers affected	person	0	0	0	0
		Percentage involving personally identifiable informationn: PII	%	0%	0%	0%	0%
	TC-TL-220a.3	Total amount of monetary losses as a result of legal proceedings associated with customer privacy	THB	0.00	0.00	0.00	0.00
		Customer Satisfaction Index : CSI	%	84.89%	86.17%	87.65%	88.43%
ICT-G2.2	GRI G3-PA6	Information technology stability					
	TC-TL-550a.1.	The frequency at which information technology systems have been tested to support emergency	time/year	1	1	1	1
ICT-G2.3		The number of system interruption that affected to business	time/year	0	0	0	0

#### Remarks

1. The boundary of this reporting on data privacy management, cybersecurity, and the stability of information technology systems reporting (Corporate Governance and Economic Performance) of Thaicom Public Company Limited for the Fiscal Year 2020 - 2021 covers the following areas.

- 1.1 Thaicom Satellite Station - Karai (the expiration of the operation concession was in September 2021)
- 1.2 Thaicom Satellite Station - Ladlumkaeo

2.The boundary of this reporting on data privacy management, cybersecurity, and the stability of information technology systems reporting (Corporate Governance and Economic Performance) of Thaicom Public Company Limited for the Fiscal Year 2022 - 2023 covers the following areas.

- 2.1. SJ Infinite I Business Complex Fl. 28 and 29 (Office)
- 2.2. Thaicom Satellite Station - Ladlumkaeo

3. In 2023, Thaicom Public Company Limited reported Corporate Governance and Economic Performance reporting following the reporting requirements of GRI 3 and GRI 400.The previous values of Corporate Governance and Economic data were recalculated from 2020 to 2023 for this report. Any data from 2020 to 2023 that does not conform to the new standard will be replaced with N/A.