

## **Personal Data Protection Policy**

**THAICOM PLC.**

**May 24, 2021**



## **THAICOM Public Company Limited**

### **Personal Data Protection Policy**

Thaicom Public Company Limited and its subsidiaries (Company) recognize the importance of personal data protection and, therefore, have issued a personal data protection policy (Policy) in reference to the Personal Data Protection Act B.E. 2562.

#### **1. Collection of personal data**

The Company shall collect personal data with the purpose, scope, and lawful and fair methods as is necessary and defined in the scope of the Company's objectives. The Company will inform the Data Subject of the collection of personal data and gain their acknowledgment and consent through electronic or other methods as specified by the Company. The Company shall request explicit consent from the Data Subject before such personal data collection, except for when allowed by the Personal Data Protection Act B.E. 2562, or other laws.

The Company shall not conduct any processes different from the purposes previously shared with the Data Subject except when:

- (1) the Data Subject has been informed of such a new purpose, and prior consent is obtained;
- (2) it is necessary for the Company to be in compliance with the Personal Data Protection Act or other laws.

However, in case that the Data Subject has chosen to provide the Company with only certain personal data, the Company may be unable to provide full services. Moreover, the Company may not be able to collaborate with or provide services for the Data Subject if they do not consent to the provision of information as required by the Company.

#### **2. Personal data retention period**

To serve the purpose of collecting, using, and disclosing personal data, the Company will retain the personal data only for the necessary duration in accordance with the duration criteria, namely the period during which the Data Subject are still legally related to the Company, and may still retain the personal data as long as needed for legal compliance or for other purposes in accordance with policies and internal regulations of the Company. If it is not possible to specify the personal data retention period, the Company will retain the personal data as may be expected per data retention standards.



### **3. Personal data disclosure**

The Company shall not disclose personal data of the Data Subject without the consent of the Data Subject and shall disclose it solely for the above mentioned purposes. However, for the benefit of company operations and service provision to the Data Subject, the Company may disclose personal data to the Company's subsidiaries or other required persons, domestically and internationally, such as service providers dealing with personal data. The Company shall govern the above-mentioned persons to treat the personal data as confidential and not to use the data for purposes not covered in prior notifications.

In addition, the Company may disclose personal data of the Data Subject as required by laws and regulations.

### **4. Direction of personal data protection**

The Company shall establish measures which include the security of personal data in accordance with the laws, regulations, and rules regarding the personal data protection.

### **5. Rights of Data Subject**

The Data Subject are entitled to exercise their rights as provided by the Personal Data Protection Act.

### **6. Data Protection Officer (DPO)**

The Company has appointed a Data Protection Officer (DPO) to review the Company's collection, usage and disclosure of personal data in compliance with the Personal Data Protection Act, B.E. 2562 (2019) and other related laws. The Data Subject may contact the DPO at Thaicom Public Company Limited, Thaicom satellite station, 63/21 Rattana Thibet Road, Bangkrasor, Muang, Nonthaburi 11000 Tel. +66 2-596-5060 e-mail: [dpooffice@thaicom.net](mailto:dpooffice@thaicom.net)

### **7. Review and changes of Policy**

The Company may review this Policy from time to time to ensure that it remains in adherence to laws, any significant business changes, and any suggestions and opinions from other organizations. The Company shall explicitly announce an updated Policy through appropriate channels.





This Policy was announced on May 24, 2021.

A handwritten signature in blue ink, appearing to read "Prasert Bunsumpun", written over a horizontal line.

(Mr. Prasert Bunsumpun)

Chairman of the Board of Directors

Thaicom Public Company Limited

