

- Translation -

TC-CP 004/2020

11 February 2020

Subject: Update the Recovery Progress on the Technical Incident on Thaicom 5 Satellite

To: The President
The Stock Exchange of Thailand

According to the notification that we, Thaicom Public Company Limited (the “Company”), disclosed to the Stock Exchange of Thailand dated 18 December 2019 and 16 January 2020 regarding the Technical Incident on Thaicom 5 Satellite, we would like to report the update that the Company has performed 4 attempts to recover the system following the recommendation from the satellite manufacturer and specialists. However, the system has not successfully been restored. As a result, the specialist has made an opinion that the Thaicom 5 Satellite shall be de-orbited.

On 7 February 2020, the Company, therefore, submitted to the Ministry of Digital Economy and Society for consideration of the plan to de-orbit the Thaicom 5 Satellite according to the specialist’s opinion.

The Company informed and cooperated with all relevant customers using the Thaicom 5’s services to migrate out of the satellite. The migration has been successful so far, with an exception for the customers using satellite-broadcasting services that the migration will start from 15 February 2020 onwards.

The Company will report the update to our shareholders and investors should there be any significant progress.

Yours sincerely,

-Signed-

(Mr. Salil Charuchinda)
Head of Legal and Compliance Department
Thaicom Public Company Limited

