

- *Translation* -

TC-CP 013/2019

18 December 2019

Subject: Technical Incident on Thaicom 5 Satellite

To: The President  
The Stock Exchange of Thailand

We would like to inform you that at 23.03 hours (TST) on 17 December 2019, the Thaicom 5 satellite has experienced a technical incident on the status notification system. The incident resulted in technical limitations to monitoring the status of the satellite.

However, customers on Thaicom 5 are still receiving normal service on the satellite and other satellite systems are functioning normally.

Currently, we are evaluating and closely monitoring the satellite system together with our team of experts and the satellite manufacturer to find a suitable solution to maintain the satellite in orbit. We are working with our customers using the satellite to evaluate the impact and find suitable solutions to ensure continuity of service.

Yours sincerely,

-Signed-

(Mr. Salil Charuchinda)  
Head of Legal and Compliance Department  
Thaicom Public Company Limited

