



Business Continuity Policy

Thaicom Public Company Limited (Thaicom) has a firm commitment to providing reliable satellite communications and related services, and has established a Business Continuity Management System (BCMS) to reduce the impacts from a disruption, continue to provide key satellite services during the disruption in an unconventional way, and protect Thaicom, its reputation and the interests of stakeholders.

To meet this commitment, Thaicom shall initiate and implement the following plans covering all very important services and support key functions;

1. Establish the Business Continuity Management System (BCMS) as per the requirements of ISO22301:2012 to address BC Governance, planning, resource provisioning, Business Continuity Plan (BCP) deployment, maintenance, training & awareness, exercise and plan reviews.
2. Create awareness and provide BCM training appropriate for the different roles within the BCMS.
3. Conduct Business Impact Analysis (BIA) and Risk Assessment (RA) throughout the organization to identify criteria activities and the threats that may disrupt these critical activities.
4. Develop appropriate Business Continuity Plan (BCP) to resume critical activities in shortest possible time and at a predefined operating level.
5. Exercise and test the BCP's to validate the adequacy of the plans and develop competency and confidence in persons with BCM roles and responsibilities.
6. Regularly review, maintain, and improve Thaicom's business continuity management system.
7. The organization continues improvement each departments.

To ensure the successful implementation of the BCMS, all employees must fulfill their responsibilities as follows;

1. The Risk Management Committee (RMC) shall provide top management / EXCOM / BoD with direction, expectation and oversight for BCM. A BCM committee shall focus on BCM and provide RMC with the necessary leadership to successfully implement BCM.
2. The corporate BCM team shall provide guidance, assistance, methodologies and model materials to the business units to ensure the application of a standard approach across the organization.
3. All management levels must participate in BCM activities and provide adequate resource in order to adequately implement, maintain and improve BCM in their area of responsibility.
4. All employees must be aware of and comply with this policy.

A handwritten signature in blue ink, appearing to read "P. Israsena".

Mr. Paron Israsena

Chairman of the Board of Directors
THAICOM Public Company Limited