



Policy on fairness and responsibilities towards business partners and/or creditors

The Company has a policy to treat every business partners and/or creditors with equality and fairness, adhering to the business operation to create credit worthiness in the eyes of creditors on the realization of mutual benefits whilst avoiding a situation which can give rise to conflict of interest or damage to the Company's reputation or illegal. In order to be in agreement with the principles, the Company lays down the following guidelines:

- 1) The Company shall do the best endeavors to comply with any contract, agreement or various conditions concluded with business partners and/or creditors. In case a compliance with the conditions cannot be complied, the Company shall promptly inform business partners and/or creditors within a reasonable time in order to find remedial actions based on sound rationality.
- 2) The Company shall provide business partners and/or creditors only with adequate data and not data which are false or distorted or incomplete which, in turn, can cause business partners and/or creditors to have a misunderstanding and impact on making a decision.
- 3) The Company shall conduct financial management in a way that business partners and/or creditors shall have confidence on its financial status and ability to pay company debts.
- 4) The Company shall no means, ask for, receive or grant any trade benefits to business partners and/or creditors with dishonesty. In the case where dishonest event happens, the Company shall notify all details to and co-operate with business partner and/or creditors to correct the problem with speed and find a measure to prevent recurrence.
- 5) To deal with the business partners and/or creditors, it shall be conducted in a good manner with no damage to the Company's reputation or illegal and also aware of the equality, fairness and mutual benefits.





This Policy on fairness and responsibilities towards business partners and/or creditors is effective from 10 November 2015 onwards

A handwritten signature in blue ink, appearing to read "P. Israsena", with a horizontal line underneath.

(Mr. Paron Israsena)

Chairman of the Board of Directors

THAICOM Public Company Limited

